

ASGP PPG FORUM MINUTES			9th September 2014	
			7pm	
Meeting called by:	Group	Type of meeting:	Quarterly	
Facilitator:	EF	Note taker:	DG	
Timekeeper:	CS (Chair)			
Attendees:	11			
Apologies:	4			
Previous Minutes:	Toys for the waiting room still be bought (DG) Rosemary Watts had to cancel her attendance to be invited to another meeting (DG)			
Please bring:				
MINUTES				
Topic			Action	
1 Introductions	Welcome to new attenders and try to avoid abbreviations as this can be confusing.			
2 Encouraging more patients to attend	<p>How can we encourage more people to come along to these meetings.</p> <ul style="list-style-type: none"> • Notice in pharmacists • Local stations <p>We are limited in the space that we hold these meetings and as much as we would like to have many more we are going to aim for at least 10-12 patients for the time being at each meeting. At the moment we are only attracting those that are presenting to surgery and pick up information on prescriptions, practice notices. Can we be more pro-active in using email/texts. Small leaflets currently being given out by doctors and nurses during consultations these can in future be given out 2 weeks before the date.</p>		<p>MD to contact Tesco JM to put leaflet up where she works CS to action ways to keep interest and encourage others to attend</p>	
3 Saturday Flu Clinics	Volunteers for serving tea on 27 th September are ID and JM. 11 th October will be CS/JM		EF to arrange a large tea pot. Practice to supply cups, cakes and biscuits. CT to confirm ID can help on this date	
4 Charity Nominations	<p>Last year's charity donation went to Time and Talents and was gratefully received.</p> <p>This year's choices Bede, Bosco, Surrey Docks Farm, Time and Talents,</p>		Patients on the day to tick box charity of their choice. CS to contact each charity for a	

		small leaflet describing their roles
5 Bermondsey and Rotherhithe Group	<p>The name has now changed to the Neighbourhood Group. MD attended the last meeting. This meeting is open to all residents. Discussions are many and varied.</p> <ul style="list-style-type: none"> • Robin Burgess Regional Head of Intelligence for NHS England attended and spoke about 'Care.Data'. He said that some data would be sold to private companies. All here accept that research-anonymised is a good thing but is there a limited on who or what would have access to this information. This is supposed to go live in October 2014 after a deferment from April 2014. • Extended hours which covers 8am-8pm 7 days a week. • Quay Health Solutions which is a neighbourhood group covering North Southwark and includes some 23 practices working together in order to offer more services to a wider group of patients. • Long term illness care South London Integrated Care (SLIC). Covers patients with long term illnesses and having care plans in place and a named doctor. • MD encourages all patients to write to the Health Minister saying that Albion Street is not fit for purpose as we are not big enough, are not disabled friendly, baby clinic is held upstairs. Discussion followed and although this may be the case in some respects at present disabled patients have the option to be seen downstairs. There will be problems especially with the influx of new residents to the area. 	EF to copy Care.data for those attending to collect
6 Albion Street Steering Group	This group looks at all areas that involve the development of Albion Street as a whole. JM used to attend and feed back to our group but no longer does.	Rev. Holt from the Norwegian Church to be invited-CT
7 Action Plan for the rest of the year	<p>Action Plan, timelines with 3 priorities Action Plan-To recruit more people Meeting dates-actioned Projects: November-HIV week CDM will help with posters and notices for the waiting room notice boards. Practice to source information. All patients are offered the choice to have an HIV test routinely and have been for the last few months.</p> <ul style="list-style-type: none"> • Survey on working people who attend the early appointments – are they happy with the current extended hours. This would need to cover at least 100 patients • Previous surveys included telephones, appointments, <p>JP felt that most issues had been dealt with successfully</p>	CS to draft survey questions CO to analyse
	AOB	
Practice Development	The Group have offered their services if it would help Albion	

	Street's business case for redevelopment. They were told that the preferred option for a move would be to the old library site. Extended hours were discussed and part of the new build remit would possibly be 8am-8pm and open 7 days a week. The extra hours may not be provided by the current partners and could be covered by SELDOC, or another provider. TH mentioned that a lift could be put in the current premises but the cost would be around 70k.	
Appointments	TH said there were problems accessing appointments. It was explained that there is a finite amount and that the practice are unable to produce more appointments once these have gone. They do have home visits to carry out in between their surgeries. MD reminded that all patients could access a doctor (it may not be your doctor of choice) 8.30am-10am and 3pm-4pm. If there are no appointments or telephone appointments the receptionist would take a message and pass this to their preferred doctor but we could not promise that the doctor or nurse would get back to them that day	
Nurses	Can a list of the nurses specialties be put up, this may help with doctor appointments if the nurse would deal with that problem	
Registrars	To add into the newsletter when there are changes	
Mental Health Care Centres	WB told us that many centres are being closed down and causing more problems for this vulnerable group	
Patient Group (Forum)	The group's official name is Albion Street's Patient Participation Group	
Research-Hepfree	The practice is currently taking part in a large study which targets patients who may be more likely to have or contract Hepatitis B. This could affect more than 3000 patients of our 12000 patient list	
Healthwatch	MD brought to the meeting the 'Recruitment to Southwark and Lambeth Integrated Care Citizens' Board' Health and social care have come together and their aims are to improve the wellbeing and health of people living here. The work is focused on services for older people and adults with long term conditions. They are looking to recruit patients to the board. This is unpaid but expenses will be reimbursed For more information contact 020 7188 7188 ext. 55185 by 6 th October 5pm.	
Next meetings:	Thursday 27 th November 2014 2pm at Albion Street Thursday 26 th February 2015 7pm at Albion Street	
Special notes:		