

ASGP PPG FORUM MINUTES

27th November 2014 2pm

Meeting called by:	Group	Type of meeting:	Quarterly
Facilitator:	Erika Francois	Note taker:	Cathy Trotman
Timekeeper:	Carol Sharma (Chair)		
Attendees:	JP PM ID CDiM CS JS CT TH EF CO JM DG		
Apologies:	TH		

Previous Minutes:

Please bring:

MINUTES

Topic		Action
Previous minutes discussed		
Flu clinic Fundraiser	£72.50 was raised for Surrey Docks farm. Discussed next year plan to have more patient volunteers to assist. Have adult only clinic and possibly increase to 3 dates so children can be seen at an allocated clinic	Info All
Extended Access	Extended access clinic at the Lister HC is open. A service for North Southwark is planned for January 2015. Patients will have to be referred by a Doctor or Health Professional. Out of hours at SELDOC will continue to exist	Info All
Newsletter	Suggestion for next newsletter-Inform patients about the extended access, out of hours service and the length of GP appointments	EF/CT to action
How long in advance would patients like appointments to be on system	Patients can book up to 5 weeks in advance at present for Doctor appointments. This is acceptable to patients. Some nurse clinics can be booked further in advance.	Info All
New Buildings Update	A business case is being written to secure new premises. The old Albion Street library site would be ideal. Discussed how the patient group can be involved and support this happening	Info All
Survey	Decision was made to change the survey from access to workers clinics to patient views on a bigger GP surgery and what services would benefit the local population. We will look at what we offer and what the patients would like	CO/CT
Friends and Family Survey	Group informed that this will go live from 1 st December and patients can say if they would recommend the practice. This can be done online after looking at our website or by a slip of paper in practice. NHS England collect the data and it will be added to NHS Choices.	Info All
Neighbourhood Group Update	ID feedback to group. Someone from the group should attend the next meeting on February 26 th 2015	Info All
Albion Street Steering Group	A patient or someone from the practice could attend to feedback and update everyone	Info All

Southwark Carers	It was agreed they can attend the next PPG meeting. We have one session for patients who care or are cared for to make appointments with someone from Southwark Carers. There is currently no room at the surgery for permanent sessions	EF to contact
Publicity for the Group	Encouraging more patients to attend, maybe a film night?	JP to action
Future Survey Suggestion	Survey on Nurse care/satisfaction	Info All
Community Catalysts Southwark	Befriending the community. Volunteers wanted. More information at www.communitycatalysts.co.uk or www.smallgoodstuff.co.uk	Info All
Next meetings:	Thursday 5 th March 2015 7pm at Albion Street	
Special notes:		